

THE DELTA PLEDGE

We pledge to find the way to get the job done to the customer's satisfaction no matter how great the challenge; to stand behind every service commitment and to employ friendly, knowledgeable, devoted people who, in the event of a problem, will do whatever is necessary to make things right...right away.

Delta Cleaning Systems

A Division of
Delta Management Systems, Inc.

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THE COMMERCIAL CLEANING INDUSTRY

The Problem

Conventional Cleaning Services



- Lack of Management and Supervision
- No Professional Quality Control Procedures
- Inconsistent Service Levels
- Lack of Follow-up to Insure Customer Satisfaction
- Inaccurate Pricing
- Insufficient Training

The Solution

Delta Cleaning Systems, which practices:

- Quality Cleaning Methods
- Detailed Cleaning Schedules
- Comprehensive Training Program
- Extensive Support System
- Quality Control Systems
- Customer Relation Services
- Highly Skilled Personnel
- ISSA Formula Pricing Program
- Long Term Experience in the Industry

Our methods come together to form a successful commercial cleaning concept that provides a highly motivated work force to produce long-term customer satisfaction.



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High quality service does not come by accident. Delta is a distinctive service centered organization that has set high quality as its goal. We work conscientiously and tirelessly toward that goal.

There are three (3) key areas that distinguish Delta over our competitors:

Reliability • Communication • Economics.



Your client's expect a lot from you and you bend over backwards to accommodate them. You need a cleaning service company that is just as responsive to your needs. Delta is that kind of service. Each of our technicians

deliver a level of success and dedication that you did not know existed in this rather depersonalized era. At Delta, every facility is assigned its own supervisor to oversee the entire operation. When it comes to the cleanliness of your facility, we strive to understand your needs and work in tandem with you to help you have the best working environment possible.

We serve many major businesses from Key West to Stuart, in Florida.

If you deliver quality service to your clients, you have the right to expect the same from the cleaning service.



SERVICES PROVIDED

1. Janitorial
2. Pressure Cleaning
3. Strip and Refinishing
4. Buffing
5. Marble
 - a. Diamond Refinish
 - b. Natural Compound Polish
 - c. Impregnate seal
6. Steel Wool Polish
7. Granite
 - a. Machine Clean, Polish and Seal Restroom Floors
8. Tile Floors
 - a. Machine strip all tile floors, carefully getting into corners, along edges and baseboards
 - b. Rinse, reseal and refinish all tile floors. All tile will have two (2) coats of seal and three (3) coats of finish upon completion.
 - c. Care shall be exercised so that baseboards, wall and furniture shall not be splashed, marred, disfigured or damaged during these operations.
9. Carpet Cleaning
 - a. Hot water extract carpet, carefully getting into corners, along edges and beneath furnishings.
 - b. Care shall be exercised so that baseboards, wall and furniture shall not be splashed, marred, disfigured or damaged during these operations.
10. Window Cleaning
 - a. Upon request, all interior and exterior windows, on the first and second floors only, shall be washed.

